

ACCIDENTS HAPPEN: MAINTENANCE & REPAIR KEEPS INSTRUMENTS RUNNING LIKE NEW!

by Don Hausen



Protecting Your Instrument From Life's Little Surprises

From the expected to the unexpected, conceivable to inconceivable, we have seen some interesting things happen to rented or purchased musical instruments. Whether it's the standard wear and tear that occurs as an instrument is used over the course of a school year or your car backing over your student's instrument on your way down the driveway, chances are your instrument will require maintenance and repair at some point in its lifecycle.

To help guarantee performance of your White House of Music band or orchestra instrument over the course of its life, we offer a [Maintenance & Repair program](#) that costs as little as \$5.00 per month. This plan can be offered on a month-to-month or annual basis.

What sort of repairs does this program cover? Anything is conceivable when the human element is involved!

Learn more at WhiteHouseofMusic.com or visit one of our six locations.

Waukesha: 2101 N. Springdale Rd., (262) 798-9700 | **Watertown:** 1724 S. Church St., (920) 261-0700 | **West Bend:** 869A S. Main St., (262) 334-4426
Wauwatosa: 11727 W. North Ave., (414) 607-3900 | **Germantown:** N112 W16290 Mequon Rd., (262) 255-2283 | **Hartland:** 1125 James Dr., (262) 367-5333

Regular Maintenance

Most common is the typical wear and tear encountered after continuous use. This comes in handy with some instrument designs more than others. Trombone slides have a reputation for going out of alignment if you so much as look at them the wrong way! A few of these regularly occurring repairs include the following:

- Bridge breaks on violins
- Stuck mouthpieces on trumpets
- Dents in brass instruments
- Twisted keys or broken mouthpieces on a clarinet

White House of Music offers a variety of other complimentary maintenance and repair services:

- An annual check-up
- Free or discounted replacement mouthpieces
- Free or discounted string replacement
- Free or discounted bowhair replacement

Saxes Don't Wear Seatbelts

We have serviced a number of instruments that found themselves in auto accidents. There was even an Alto Saxophone that was launched from a vehicle during a car crash! Fortunately everyone in the car was safe, but the instrument was mangled and twisted. Was it covered by Maintenance & Repair? You bet!

We've seen cellos and baritones that were run over by vehicles. Mom was packing everything up for school and leaned the instruments up against the car before she rolled down the driveway. The instruments were totaled, but they were all still covered by Maintenance and Repair.

If you take care of your instrument, you will still get more than your money's worth by participating in our Maintenance and Repair program and bringing your instrument in for an annual cleaning.

There's no deductible, and no maximum. With fire and theft coverage offered for rental instruments in cooperation with your household insurance, there isn't much this program won't cover!

Limitations and Lead Times

The White House of Music [Maintenance & Repair](#) program is available for any band or orchestra instrument offered through our [Lease to Learn](#) program. It does not apply to most other instrument

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The logo for White House of Music, featuring the company name in a stylized font within a rectangular border. Below the name, the services offered are listed: INSTRUMENTS · SALES · RENTALS · REPAIRS · LESSONS.

White House of Music

INSTRUMENTS · SALES · RENTALS · REPAIRS · LESSONS

Play it. Protect it. Learn it. **Love it.**



categories ([guitars](#), [keyboards](#), or drums), as well as band and orchestra instrument categories that we don't rent (tubas, bassoons, etc.). Even if you purchased your instrument elsewhere, we are able to evaluate it to see if it can be made to qualify for our Maintenance and Repair program.

Once your repairs are complete, each instrument is play tested to ensure it sounds and performs just like new. Lead times on repairs may vary a bit depending on the time of year, but most instruments are repaired and returned inside of a week. During peak seasons (summer and fall), repair times can increase to 3+ weeks, but we always do our best to take your playing and performance needs into consideration with each repair job.

If you would like to chat and discuss our Maintenance and Repair program in more detail, feel free to [contact a sales representative](#) at your nearest White House of Music store. We would be more than happy to help answer any questions you might have!

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